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Privacy Notice Pupils & their Parents/Carers

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Privacy notice for pupils and their parents/carers

Under data protection law, individuals have a right to be informed about how the school uses any personal data that we hold about them. We comply with this right by providing 'privacy notices' (sometimes called 'fair processing notices') to individuals where we are processing their personal data.

This privacy notice explains how we collect, store and use personal data about **pupils and their parents/carers**.

We, Park Street Church of England (VA) Primary School, Lower Park Street, Cambridge, CB5 8AR, are the 'data controller' for the purposes of data protection law.

If you have any questions, concerns or would like more information about anything mentioned in this privacy notice, please contact our **Data Protection Officer**:

• Nicola Cook:<u>nicola@schoolsdpo.com</u>

The categories of pupil and parent/carer information that we process include:

- personal identifiers and contacts (such as name, unique pupil number, contact details and address)
- characteristics (such as ethnicity, language, and free school meal eligibility)
- safeguarding information (such as court orders and professional involvement)
- special educational needs (including the needs and ranking)
- medical and administration (such as doctor's information, child health, dental health, allergies, medication and dietary requirements)
- attendance (such as sessions attended, number of absences, absence reasons and any previous schools attended)
- assessment and attainment (such as key stage 1 and phonics results)
- behavioural information (such as exclusions and any relevant alternative provision put in place)

Why we collect and use pupil and parent/carer information.

We collect and use pupil and parent/carer information, for the following purposes:

- to support pupil learning
- to support pupil safeguarding
- to monitor and report on pupil attainment progress
- to provide appropriate pastoral care
- to assess the quality of our services
- to keep children safe (food allergies, or emergency contact details)
- to meet the statutory duties placed upon us for the Department for Education (DfE) data collections

Under the <u>UK General Data Protection Regulation (UK GDPR)</u>, the lawful bases we rely on for processing pupil information are:

- We need to comply with a legal obligation
- We need it to perform an official task in the public interest

Less commonly, we may also process pupils' personal data in situations where:

- We have obtained consent to use it in a certain way
- We need to protect the individual's vital interests (or someone else's interests)

Where we have obtained consent to use pupils' personal data, this consent can be withdrawn at any time. We will make this clear when we ask for consent and explain how consent can be withdrawn.

Some of the reasons listed above for collecting and using pupils' personal data overlap, and there may be several grounds which justify our use of this data.

In addition, concerning any special category data:

- We collect ethnicity data of pupils in order to carry out our obligations under the Equality Act
- We collect medical data of pupils in order to ensure their Health and Safety

Collecting pupil and parent/carer information

We collect pupil information via data entry forms given to each parent/carer when the pupil starts at the school. We will also receive an electronic Common Transfer File (CTF) via secure file transfer from the previous school if the pupil is coming from a different school.

Pupil data is essential for the schools' operational use. Whilst the majority of pupil information you provide to us is mandatory, some of it requested on a voluntary basis. In order to comply with the data protection legislation, we will inform you at the point of collection, whether you are required to provide certain pupil information to us or if you have a choice in this.

Storing pupil and parent/carer data

We hold data securely for the set amount of time shown in our data retention schedule. We use the <u>Information Management Toolkit for Schools</u> authored by the Information & Records Management Society. Some of these retention periods are statutory.

- Admissions: 1 year after the pupil leaves, unless there has been an appeal, in which case 5 years after the pupil leaves
- Attainment: 5 years after the pupil leaves
- Attendance: 1 year after the pupil leaves
- **Behaviour**: 1 year after the pupil leaves
- **Exclusions:** 1 year after the pupil leaves
- **Catering & Meals:** 1 year after the pupil leaves, except for free school meal eligibility, in which case 7 years
- **Trips & Activities:** 1 month after the event or activity has taken place. Exceptions are financial information (7 years) and major medical event information (until pupils are 25 years old)
- **Medical Information:** Permission slips (1 month after the permission lapses), Medical conditions and ongoing treatment (1 year after the pupil leaves) and Medical Incidents (pupils are 25 years old)
- Safeguarding: Until the pupil is 25 years old
- **Personal identifiers, contacts and personal characteristics:** Images used in school displays (1 year after pupil leaves). Names, postcodes and characteristics (5 years after the pupil leaves)
- Information only relevant when at the school: Within 1 month of the pupil leaving school

Who we share pupil information with

We routinely share pupil information with:

- schools that the pupils attend after leaving us
- our local authority
- the Department for Education (DfE)

Why we regularly share pupil information

We do not share information about pupils with any third party without consent unless the law and our policies allow us to do so.

Where it is legally required, or necessary (and it complies with data protection law) we may share personal information about pupils with:

- schools that the pupils attend after leaving us
- our local authority (Cambridgeshire County Council) to meet our legal obligations to share certain information with it, such as safeguarding concerns and exclusions
- the Department for Education (DfE) to meet our legal obligations to share certain information with it
- the NHS for the purpose of vaccination and measurement programmes
- The pupil's family and representatives
- Educators and examining bodies
- Our regulator
- Police forces, courts, tribunals

Department for Education (DfE)

The Department for Education (DfE) collects personal data from educational settings and local authorities via various statutory data collections. We are required to share information about our pupils with the Department for Education (DfE) either directly or via our local authority for the purpose of those data collections, under section 3 of The Education (Information About Individual Pupils) (England) Regulations 2013.

All data is transferred securely and held by the Department for Education (DfE) under a combination of software and hardware controls, which meet the current <u>government security policy framework</u>.

For more information, please see 'How Government uses your data' section

Requesting access to your personal data

Under data protection legislation, parents/carers and pupils have the right to request access to information about them that we hold. To make a request for your personal information, or be given access to your child's educational record, contact the **Data Protection Officer** (details at top of this notice).

You also have the right to:

- to ask us for access to information about you that we hold
- to have your personal data rectified, if it is inaccurate or incomplete
- to request the deletion or removal of personal data where there is no compelling reason for its continued processing
- to restrict our processing of your personal data (i.e. permitting its storage but no further processing)
- to object to direct marketing (including profiling) and processing for the purposes of scientific/historical research and statistics
- not to be subject to decisions based purely on automated processing where it produces a legal or similarly significant effect on you

If you have a concern or complaint about the way we are collecting or using your personal data, you should raise your concern with us in the first instance or directly to the Information Commissioner's Office at https://ico.org.uk/concerns/

For further information on how to request access to personal information held centrally by the Department for Education (DfE), please see the 'How Government uses your data' section of this notice.

Withdrawal of consent and the right to lodge a complaint

Where we are processing your personal data with your consent, you have the right to withdraw that consent. If you change your mind, or you are unhappy with our use of your personal data, please let us know by contacting the school office..

This only applies where the lawful basis of collecting the data is consent.

Complaints

We take any complaints about our collection and use of personal information very seriously.

If you think that our collection or use of personal information is unfair, misleading or inappropriate, or have any other concern about our data processing, please raise this with us in the first instance.

To make a complaint, please contact our Data Protection Officer (details at top of this notice).

Alternatively, you can make a complaint to the Information Commissioner's Office (ICO), but the ICO will usually only consider complaints where the Data Protection Officer has already responded but the complainant is unhappy with the response.

- Report a concern online at https://ico.org.uk/concerns/
- Call 0303 123 1113
- Or write to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

How Government uses your data

The pupil data that we lawfully share with the Department for Education (DfE) through data collections:

- underpins school funding, which is calculated based upon the numbers of children and their characteristics in each school.
- informs 'short term' education policy monitoring and school accountability and intervention (for example, school GCSE results or Pupil Progress measures).
- supports 'longer term' research and monitoring of educational policy (for example how certain subject choices go on to affect education or earnings beyond school)

Data collection requirements

To find out more about the data collection requirements placed on us by the Department for Education (DfE) (for example; via the school census) go to <u>https://www.gov.uk/education/data-collection-and-censuses-for-schools</u>

The National Pupil Database (NPD)

Much of the data about pupils in England goes on to be held in the National Pupil Database (NPD).

The NPD is owned and managed by the Department for Education (DfE) and contains information about pupils in schools in England. It provides invaluable evidence on educational performance to inform independent research, as well as studies commissioned by the Department for Education (DfE).

It is held in electronic format for statistical purposes. This information is securely collected from a range of sources including schools, local authorities and awarding bodies.

To find out more about the NPD, go to <u>https://www.gov.uk/government/publications/national-pupil-</u> <u>database-user-guide-and-supporting-information</u>

Sharing by the Department for Education (DfE)

The law allows the Department for Education (DfE) to share pupils' personal data with certain third parties, including:

- schools and local authorities
- researchers
- organisations connected with promoting the education or wellbeing of children in England
- other government departments and agencies
- organisations fighting or identifying crime

For more information about the Department for Education's (DfE) NPD data sharing process, please visit:

https://www.gov.uk/data-protection-how-we-collect-and-share-research-data

Organisations fighting or identifying crime may use their legal powers to contact the Department for Education (DfE) to request access to individual level information relevant to detecting that crime.

For information about which organisations the Department for Education (DfE) has provided pupil information, (and for which project) or to access a monthly breakdown of data share volumes with Home

Office and the Police please visit the following website: <u>https://www.gov.uk/government/publications/dfe-external-data-shares</u>

How to find out what personal information the Department for Education (DfE) holds about you

Under the terms of the <u>Data Protection Act 2018</u>, you are entitled to ask the Department for Education (DfE):

- if they are processing your personal data
- for a description of the data they hold about you
- the reasons they're holding it and any recipient it may be disclosed to
- for a copy of your personal data and any details of its source

If you want to see the personal data held about you by the Department for Education (DfE), you should make a 'subject access request'. Further information on how to do this can be found within the Department for Education's (DfE) personal information charter that is published at the address below:

https://www.gov.uk/government/organisations/department-for-education/about/personal-informationcharter

To contact the Department for Education (DfE): <u>https://www.gov.uk/contact-dfe</u>